

# TERMS OF PURCHASE

## Suzi Freeman & Companies LLC | Teen Warrior® Academy

### **12-Month Teen Mentorship & Parent Mastery Program**

By clicking “Buy Now,” “Purchase,” or any other phrase on the purchase button, entering your credit card information, or otherwise enrolling, electronically, verbally, or otherwise, you (“Client”) agree to be provided with products, programs, or services by Susan (Suzi) Freeman (“Mentee/Coach”), acting on behalf of Suzi Freeman & Companies LLC | Teen Warrior® Academy (“Company”), and you are entering into a legally binding agreement with the Company, subject to the following terms and conditions:

#### 1. TERMS.

(a) Upon execution of this Agreement, electronically, verbally, or otherwise, the Mentee/Coach agrees to provide services in accordance with the **12 MONTH TEEN MENTORSHIP & PARENT MASTERY PROGRAM** (“Program/Course”)

(b) The scope of services rendered by the Mentee/Coach pursuant to this contract shall be solely limited to those contained therein and/or provided for on Mentee/Coach’s Website: TEENWARRIORACADEMY.COM | SUZIFREEMAN.COM as part of the Program.

(c) Mentee/Coach reserves the right to substitute services equal to or comparable to the Program for Client if reasonably required by the prevailing circumstances.

(d) Client agrees to be open, present and prepared to complete the work. Client is responsible for his/her own success and implementation of objectives met. Parents are expected to encourage their teen to complete the daily activities in a loving, positive manner.

(e) The content included in the Program is for your individual, non-commercial use. Client agrees not to share login details and/or Program materials with any third parties.

(f) Mentee/Coach reserves the right to remove Client from Program at any time for not showing up, not participating, not completing the work, being rude, mean, bully, or negatively affecting others in the Pod. Mentor can remove a meant from a pod as she/he deems necessary.

(g) The Program includes the following:

1. Twelve (12) Month Program for Teens and Parents
2. Virtual and In-Person Option (Gilbert/Chandler AZ) is available.
3. Small group pods with up to twelve teens per pod (pods are separated by gender for privacy and openness)
4. Pods meet twice per month with a Mentor for 90 minutes. Meeting days will be Monday, Tuesday, or Wednesday either 5 - 6:30 pm or 7-8:30 pm, Pod requests are accepted but not

- guaranteed, we do not allow friends and family members in the same pod. Mentor has the ability to have a substitute Mentor at times if necessary. All Mentors will be trained in the Teen Warrior® Program and will have the same or higher credentials than Suzi Freeman, Founder.
5. Daily Lessons are dripped out through our program portal and email reminders are sent: Lessons are 5-15 minutes in length each day
  6. Upon start and completion of the program a private 1-1 thirty (30) minutes virtual session between mentee and mentor is scheduled.
  7. We have open office hours with a mentor twice per week and mentee's can schedule a virtual 15 minute session up to twice per month as needed.
  8. Mentees and parents have access to Voxer (voice chat) and email support throughout the program. Mentor has discretion to set hours and limit communication via this route if necessary.
  9. All Mentees have access to the quarterly bonus Q&A with a guest expert via Live Zoom
  10. Parents receive monthly coaching masterclasses/mini-courses
  11. Parents have access to a Monthly Mastermind, 75 minutes with up to 8 other parents
  12. Family receives access to the QPR certification and mental health awareness training.
  13. 15% discount on all workshops & retreats
  14. Mentees and Parents receive priority registration for all workshops and retreats

DISCLAIMERS. By participating in the Program, Client acknowledges that the Mentee/Coach is not a medical doctor, psychologist, therapist, attorney, or financial advisor, and their services do not replace the care of other professionals. The information in this Program is in no way to be construed or substituted as psychological counseling or any other type of therapy or professional advice.

The Mentee/Coach may provide the Client with information relating to products that the Mentee/Coach believes might benefit the Client, but such information is not to be taken as an endorsement or recommendation. The Mentee/Coach is not responsible for any adverse effects or consequences that may result, either directly or indirectly, from any information or coaching provided.

The Mentee/Coach may provide Client with third-party recommendations for such services as books, programs, websites, health, or other related services. Client agrees that these are only recommendations and the Mentee/Coach will not be held liable for the services provided by any third-party to the Client. The Mentee/Coach is not responsible for any adverse effects or consequences that may result, either directly or indirectly, from any information or services provided by a third-party.

Any testimonials, or examples shown through Mentee/Coach's website are only examples of what may be possible for Client. There can be no assurance as to any particular outcome based on the use of Mentee/Coach's programs, courses, and/or services. Client acknowledges that Mentee/Coach has not

and does not make any representations as to a future outcome of any kind that may be derived as a result of use of Mentee/Coach's website, programs, products or services.

2. PAYMENT AND REFUND POLICY.

- (a) Upon enrollment and payment toward a program, Client agrees to the terms of this agreement and to pay to the Mentee/Coach the full purchase amount of the program.
- (b) Mentee/Coach does not offer refunds to ensure that clients are fully committed to the program/course.
- (c) If Client selects a payment plan option, Client agrees to pay fees to the Mentee/Coach according to the payment schedule set forth on Mentee/Coach's website, or otherwise provided to Client, and the payment plan selected by Client (the "Fee"). The payment plan option is not a subscription or membership that can be cancelled, it is a courtesy extended to spread out the full program cost for the client. Client is responsible for the entire program fee.
- (d) Credit Card Authorization (if applicable for payment plan). Each Party hereto acknowledges that Mentee/Coach will charge the credit card chosen by the Client.
- (e) In the event Client fails to make any of the payments within a payment plan during the time prescribed, Mentee/Coach has the right to immediately disallow participation by Client until payment is paid in full, including disallowing access to modules, materials, and coaching calls. If the client has not paid within fourteen (14) days of due date the mentee/coach has the right to restrict access to materials, courses, communities and any other means to the program.

3. INTELLECTUAL PROPERTY RIGHTS. In respect of the documents specifically created for the Client as part of this Program, the Mentee/Coach maintains all of the copyright, other intellectual property rights and any other data or material used or subsisting in the Material whether finished or unfinished. Client receives one license for personal use of any content provided the Coach. Nothing in this Agreement shall transfer ownership of or rights to any intellectual property of the Mentee/Coach to the Client, nor grant any right or license other than those stated in this Agreement. The Mentee/Coach reserves the right to immediately remove Client from the Program, without refund, if you are caught violating this intellectual property policy, and take legal action if necessary for any damages sustained by the infringement of the IP.

4. RECORDING AND REDISTRIBUTION OF CALLS: We do not record and we do not allow video/audio recording of any calls within our programs. You may not screenshot, photograph, video record, screen record or any other form of capture and share anything within our community, calls, emails, sessions, materials, voice note communication, etc.

5. NON-DISPARAGEMENT. The Parties agree and accept that the only venue for resolving a dispute shall be in the venue set forth herein below. The Parties agree that they neither will engage in any conduct or communications with a third party, public or private, designed to disparage the other. Neither Client nor any of Client's associates, employees or affiliates will directly or indirectly, in any capacity or manner, make, express, transmit speak, write, verbalize or otherwise communicate in any way (or cause, further, assist, solicit, encourage, support or participate in any of the foregoing), any remark, comment, message, information, declaration, communication or other statement of any kind, whether verbal, in writing, electronically transferred or otherwise, that might reasonably be construed to be derogatory or critical of, or negative toward, the Mentee/Coach or any of its programs, affiliates, subsidiaries, employees, agents or representatives.
6. GOOD FAITH. Each party represents and warrants to the other that such party has acted in good faith, and agrees to continue to so act, in the negotiation, execution, delivery, performance, and any termination of this Agreement.
7. DISCLAIMER OF WARRANTIES. The information, education, and coaching provided to the Client by the Mentee/Coach under this Agreement are provided on an "as-is" basis, without any warranties or representations express, implied or statutory; including, without limitation, warranties of quality, performance, non-infringement, merchantability or fitness for a particular purpose. Nor are there any warranties created by a course of deal, course of performance or trade usage.
8. LIMITATION OF LIABILITY. By using Suzi Freeman & Companies LLC | Teen Warrior® Academy services and purchasing this Program, Client accepts any and all risks, foreseeable or non-foreseeable, arising from such transaction. Client agrees that Coach will not be held liable for any damages of any kind resulting or arising from including but not limited to; direct, indirect, incidental, special, negligent, consequential, or exemplary damages happening from the use or misuse of the Program. Client agrees that use of this Program is at user's own risk.
9. DISPUTE RESOLUTION. If a dispute is not resolved first by good-faith negotiation between the parties to this Agreement, any controversy or dispute to this Agreement will be submitted to the American Arbitration Association. The arbitration shall occur within ninety (90) days from the date of the initial arbitration demand and shall take place in Phoenix, Arizona or via telephone. The Parties shall cooperate in exchanging and expediting discovery as part of the arbitration process and shall cooperate with each other to ensure that the arbitration process is completed within the ninety (90) day period. The written decision of the arbitrators (which will provide for the payment of costs, including attorneys' fees) will be absolutely binding and conclusive and not subject to judicial review,

10. and may be entered and enforced in any court of proper jurisdiction, either as a judgment of law or decree in equity, as circumstances may indicate.
  
11. GOVERNING LAW. This Agreement shall be governed by and construed in accordance with the laws of the State of Arizona within the United States of America, regardless of the conflict of laws principles thereof.